

Complaint Rate Submitted to the Authority per

10,000 INSURED

The Insurance Authority publishes the Complaints Index for December 2025, reflecting complaints submitted by policyholders and beneficiaries of health, vehicle, and domestic workers insurance. The index presents complaint rates per 10,000 insured individuals, reinforcing the Authority's commitment to protecting policyholders' rights and providing clear, actionable information that supports sound insurance decisions. This initiative also aims to advance the insurance sector, enhance competitiveness, and raise the quality of services provided by insurance companies.

In Health Insurance for December 2025



In Vehicle Insurance for December 2025



In Domestic Workers Insurance for December 2025

